National Veterinary Services

Delivering excellence and innovation in animal health through... Our Commitment to the Environment

We are the UK's market leader in veterinary wholesaling and distribution, committed to delivering a positive difference to animal health through high quality services and products.

We are aware of the impact we have as a Logistics company and at National Veterinary Services we are committed to reducing the impact on the environment through our business activities.

We are ESOS compliant and from 2019 we will include our Environmental performance details as per the new streamlined energy and carbon reporting (SECR) requirements.

We focus on a number of areas that can make a positive impact to our people, customers and the environment:

Minimising Waste

We follow the rules of Reduce, Reuse and Recycle to minimise the production of waste:

- We **Reduce** waste through good purchasing practice of materials used throughout the business.
- We **Reuse** materials whenever we can.
- Our customers can **Recycle** product and packaging that's been purchased from NVS through our delivery system.

In 2018 we recycled over 400 tonnes of packaging waste.

Batteries

We support the recycling of batteries through a partnership with European Recycling Platform (<u>ERP</u>) – our customers can order a recycling box for their practices and we will collect and recycle these with ERP.

Hazardous Waste

We take special care when working with hazardous wastes, complying with all legislation to ensure they are safely stored and disposed of.

Energy Consumption

Through regular energy audits, we aim to reduce the impact of our operations by managing energy consumption through efficient use of energy and other resources. We install motion sensor lighting in our premises where possible.

Electrical Equipment

We recycle our unwanted electrical and electronic equipment through a partnership with <u>CRC</u> (The Community Recycling Consortium). CRC collects and recycles unwanted computers, monitors and other equipment and money raised helps aid training and employment of people with physical disabilities and mental health issues.

Our Distribution Network

We run, manage and maintain a large fleet of vehicles – both HGV and vans as well as a small number of company cars.

We aim to make our delivery network as environmentally efficient as possible, through regular reviews of routes to reduce miles and traffic monitoring systems. We service and maintain all company vehicles in line with both legislative requirements and manufacturers guidelines to ensure their continuous efficiency and minimise emissions.

With the addition of the new vehicles into the fleet during 2019 our fleet will consist fully of vehicles meeting the latest EU Emissions standards (Euro VI/EU6).

We only procure new vehicles that comply with the latest EC emission and noise specification. We constantly measure and review the Commercial Fleet fuel usage performance. Where feasible, we will invest in alternative fuel technology to reduce the reliance on fossil fuels.

We work with our Suppliers and Third Parties to reduce empty running of our HGV fleet.

Suppliers

We work with Suppliers who actively operate according to sound environmental principles. We commit to continually challenging our Suppliers to ensure that their products are as environmentally friendly as possible.

Reducing Landfill

In 2018 we recycled over 400 tonnes of packaging waste.

Our non-recyclable plastics are sent to an energy recovery facility and are used for electricity generation – thus avoiding landfill.

We will communicate this policy to our employees and stakeholders and anyone carrying out work on behalf of us.

The Policy will be reviewed annually or when there is a change to company processes or structure.

Greg Lorimer Commercial Director

March 2019