



National Veterinary Services Limited

# There and Back Again: A Tote Box Tale

The NVS tote box; a reusable and sustainable distribution solution that reduces the amount of cardboard and plastic required to deliver essential products to your practice.

## START



### How you can help?

Each year we replace around 3,500 tote boxes, this is mainly due to totes not being returned. By ensuring you return empty totes to our driver, we can keep them in service and reduce plastic use.

### Checking & Cleaning

Totes collected the previous day are cleaned and checked for damage. Once inspected they are labelled with your order and head out on our warehouse track.



### Picking & Checking Your Order

The tote travels around our warehouse track and is loaded with your order. The order is repeatedly checked and then weighed to ensure your order has been picked accurately.



### Distribution

The totes are loaded for distribution to one of our 12 depots, where they are sorted into routes and loaded onto the delivery vans.



### Delivery

Your regular delivery driver arrives with the tote containing the order you placed the previous day.



### Collection

Your delivery driver will collect any empty tote boxes for return to our warehouse so the whole process can begin again. In addition, they will collect any cardboard and plastic waste from previous deliveries for recycling.

